



City and County of San
Francisco

**San Francisco Department of Public Health
Whole Person Integrated Care
Permanent Housing Advanced Clinical Services
(PHACS)**

555 Stevenson St.
San Francisco, CA 94103

JOB DESCRIPTION

The Department of Public Health's **Whole Person Integrated Care: Permanent Housing Advanced Clinical Services (WPIC: PHACS)** is accepting applications for **a full time (permanent civil service)** position in class **2328 Psychiatric Nurse Practitioner**.

Reports To: WPIC: PHACS Medical Director

Background:

PHACS is a collaboration between Behavioral Health Services (BHS) and WPIC. PHACS is a mobile multidisciplinary team that provides medical and behavioral health care, and supports residents of San Francisco's 146 permanent supportive housing (PSH) buildings. The team of behavioral health clinicians, nurses, nurse practitioners and health workers provides: short-term direct care for PSH residents; consultation, coaching and training for the contracted staff on-site; connection and linkage to long-term, ongoing support; and care coordination.

PHACS works collaboratively to improve the health and well-being of residents in PSH who are facing challenges in accessing health and social services. We meet clients where they are by providing home-based, compassionate, non-judgmental, clinical care, treating physical illness, mental illness, and substance use disorders, while also providing expert consultation to on site support staff, to build sustainable capacity in the community.

The Psychiatric Nurse Practitioner will work with the multidisciplinary team and partner organizations to provide transitional psychiatric care until a patient has stabilized enough to transition to the broader system of care (primary care behavioral health, community mental health clinic or intensive case management program).

Services are provided largely in an outreach capacity in the patient's permanent supportive housing building. They may also occur in office settings in partnership with the Maria X Martinez Health Center or the South of Market Mental Health Clinic. Occasionally services are provided in outreach settings such as sidewalks, parks, shelters, and through accompaniment to appointments.

Applicants should be comfortable with the principles of harm reduction and have a commitment to serving adults experiencing homelessness who may have severe substance use and mental health disorders.

LOCATION: 1076 Howard St. and various permanent supportive housing sites throughout San Francisco

SCHEDULE/SHIFT: Generally, Monday-Friday 8am-5pm, hours may vary, and evening and weekend shifts may be required

ESSENTIAL DUTIES: Under general supervision of the WPIC PHACS Medical Director, the 2328 Psychiatric Nurse Practitioner performs the following duties:

- Provides a range of mental health services including psychiatric evaluations with medical histories, differential diagnosis, individual and group psychotherapy, clinical case management, urgent care, crisis intervention and psychiatric medication evaluation, management, and monitoring;
- Works collaboratively with psychiatry, nursing, primary care, and behavioral health staff to coordinate and integrate multidisciplinary services for clients with complex psychiatric problems;
- Provides holistic care for clients with psychiatric illnesses by obtaining health histories that include psychosocial, functional, and developmental data, order and interpret lab tests and other diagnostic studies when needed;
- Provides psychiatric consultation to primary care and behavioral health colleagues when requested;
- Able to evaluate patients who are in crisis for a hold and collaborate with DPH SB43 program regarding LPS conservatorship
- Promotes wellness-oriented self-care, and coordinates with primary and specialized medical care as needed;
- Organizes and facilitates Medication Groups and Wellness Activities as assigned.
- Functions in a team approach, which requires skill and ability to provide cooperative and effective interactions with other staff;
- Provides psychiatric consultation and develops working relationships with other community agencies, collateral persons and others involved with clients served.
- Collaborates in the care of patients receiving care at PES, Dore Urgent Care, Medical Detox, Hummingbird, and other frequent partner organizations;
- Maintains and compiles electronic clinical records, billing, and other necessary paperwork in a timely manner to keep cases in compliance with all administrative regulations;
- Provides direct supervision to nursing students or other staff as assigned;
- Adheres to standards of practice in accordance with Site-Specific Protocols and Procedures;
- Participates in and/or facilitates supervision, attend staff meetings, clinical conferences, assigned committees and other required meetings;

- Provides psychiatric care to high risk / high vulnerability people in permanent supportive housing;
- Provides addiction psychiatry services including treatment of patients with “medications for addiction treatment” (MAT) and management of patients with co-occurring disorders;
- Supports psychiatric care transitions; Liaises with specialty mental health, inpatient and residential care teams;
- Serves as team resource in areas where psychiatry and homelessness intersect including providing trainings and assisting in the development of policies and procedures;
- Develops innovative interventions and models to improve care of high risk/high vulnerability individuals experiencing homelessness;
- Performs other related duties as assigned/required.

DESIRED QUALIFICATIONS:

- Desire to work with high risk/high vulnerability people in permanent supportive housing in an inner city setting, who have multiple chronic problems, which may include medical, mental health, substance use and cognitive impairment
- Greater than 2 years experience providing direct psychiatric care to vulnerable populations with Serious Mental Illness (including but not limited to Psychotic Disorder, Bipolar, PTSD)
- Experience with crisis management, assessment for involuntary psychiatric holds and need for conservatorship
- Previous experience or training in working with People Experiencing Homelessness and persons with comorbid psychiatric and substance use diagnoses
- Experience, knowledge and skills in Addiction Medicine particularly prescribing buprenorphine for patients with opioid use disorder
- Experience, knowledge and skills in gender affirming health care
- High degree of flexibility with experience working in unconventional healthcare settings
- Has prior training and/or direct work or community service experience in anti-racism, racial justice, and/or racial equity initiatives and/or projects.
- Individuals who have lived experience with Black/African American populations. Lived experience is defined as “personal knowledge about the world gained through direct, first-hand involvement in everyday events rather than through representations constructed by other people,” (Oxford Reference, 2021), and may include family, friends, neighbors, schools, programs, congregations, and/or community activities
- Experience working in and/or developing a trauma-informed care model;
- Sensitivity to and experience working with ethnically and culturally diverse individuals, and sexual orientation and gender minorities
- Bilingual, bicultural in Spanish
- Previous experience or training in street outreach and homeless healthcare.
- Ability to develop, implement, and sustain projects related to quality improvement, innovative services, and/or care coordination
- Knowledge of San Francisco neighborhoods and community resources

- Knowledge of San Francisco Behavioral Health Care services
- Prior experience with electronic health records, documentation and billing procedures
- Knowledge of the patient population and their complex needs including homelessness, financial instability, medical and psychiatric illnesses, and substance use disorder
- Ability to work well with diverse staff and clientele including cultural, language, sexual identity, gender and other diversity considerations within all neighborhoods in San Francisco