



We believe in the power of work.

### Rehabilitation Service Specialist (RSS)

**WCG is seeking passionate registered health care and vocational rehabilitation professionals for the fully remote role of Rehabilitation Service Specialist (RSS).**

As an RSS you will work with Veterans to create a multi-faceted plan to support them to achieve a successful transition to post-service life. You will be the single point of contact for Veterans while they participate in the Rehabilitation Services and Vocational Assistance Program (RSVP). The RSS role is critical in establishing trust and building rapport with the Veteran through timely effective communication, and expert ability to coordinate and monitor rehabilitation plans.

As the ideal candidate, you have a strong understanding of medical, psycho-social and/or vocational rehabilitation services, and how to develop needs based, goal-oriented plans. You are a strong collaborator, passionate about making a difference, and believe in the power of work to make a difference. You take a strengths-based approach to your work and are committed to supporting and improving the well-being of Veterans and their families.

#### Why Join WCG?

- Work from home and earn a competitive starting salary of \$75,200.00
- Comprehensive and flexible health and dental benefits
- RRSP Matching program of 1.5% base earnings
- Coverage for your credential or designation fee
- Ongoing learning and development opportunities
- Generous time-off policies that promote work/life balance
- Do work that makes a difference!

Our diverse and inclusive workplace has a track record of high employee engagement and teamwork. 95% of WCG employees feel like they belong here!

WCG encourages applications from Veterans, family members of Veterans, and other who have experience in the military community.

## In this Role you will:

- Determine required rehabilitation assessments to further assess the Veteran's capacity for improvement and clarify rehabilitation needs and coordinate as required
- Develop thorough Rehabilitation Plans, collaborating with a team that includes the Veteran, their family/caregiver, Rehabilitation Service Professionals, and the Veterans Affairs Canada Case Manager
- Ensure plans are needs-based, goal-oriented and focused on improving the six functional domains of well-being for the Veteran, which include: 1) mental and physical functioning; 2) social adjustment; 3) financial security; 4) employment and personal productivity; 5) family relationships; and 6) community participation.
- Identify barriers or risk factors that may impede success and empower the Veteran to problem solve, supporting the identification of strategies that will ensure success

## We are looking for people with the following experience and qualifications:

1. A bachelor's degree in Psychology, Counselling, Rehabilitation, Social Sciences, Health Services, Human Services, or a related field, and one of the following:
  - a. five (5) years of experience in case management; or
  - b. have or are working toward health professional designation; or
  - c. have or are working toward the Certified Vocational Rehabilitation Professional (CVRP or a CVRP-F) designation (in Québec: Career Counsellors registered with the Ordre des conseillers et conseillères d'orientation du Québec)
2. A minimum of one (1) year experience in the direct provision of medical, psycho- social or vocational rehabilitation services including conducting assessments and making recommendations to support a comprehensive plan
3. Experience working with persons living with mental or physical health problems creating barriers in life.

**If you don't quite have the above credentials but feel passionate about this role and your ability to do it successfully, please APPLY ANYHOW! Write us an email that includes your resume and tells us why you believe you would be a great fit. We believe in developing talent and have a wide range of opportunities to support passionate team members as they grow towards their employment goals.**

**[IF THIS ROLE IS SPEAKING TO YOU, APPLY HERE](#)**

## Our Commitment

WCG is strengthened by diversity. We are committed to achieving a workplace that is equitable and representative of Canada's diverse population. We actively work to attract, develop, and retain employees from diverse and equity-deserving backgrounds who have exceptional ability and the desire to make a difference. We continuously strive to support individual needs and differences in a work environment that is built on inclusivity and respect for everyone.

WCG is committed to providing an accessible, barrier free recruitment and selection process. If contacted for an employment opportunity, please advise us if you require accommodation in advance of any part of the recruitment and selection process.