

Person Specification			
Competency	Essential	Desirable	Assessment
Qualifications	University degree and/or professional qualification	- Mental Health First Aid or equivalent experience - Training in motivational coaching and interviewing or equivalent experience	Application / Interview
Knowledge	- Demonstrable knowledge of local services and provisions - Newham and/or East London specific knowledge of the common thread issues faced by people suffering from mental health - Strong understanding of what factors influence health and wellbeing and the social determinants of health - The ability to assist service users in setting goals and making changes that are meaningful - An awareness of the barriers faced by people suffering from mental health concerns	Knowledge of the local neighbourhood	Application / Interview
Experience	- Experience of dealing with multiple stakeholders, particularly in the voluntary, community and faith (VCF) sector - Prior experience of partnership working - Significant experience in local statutory and/or voluntary sector services - Prior experience of outreach and/or marketing services to people, particularly from a wellbeing perspective	- Prior experience of working with people in East London - Prior experience of working with people suffering from a mental health issue - Experience of working and supporting groups from the BAME community	Application / Interview

	▪ Experience working within the mental health sphere ▪ Awareness of community groups and referral units/bodies ▪ Experience of delivering peer support groups ▪ Experience of supporting and managing a caseload or group of service users that require wrap around support ▪ Experience of producing and working alongside risk assessments ▪ Excellent working experience of IT systems, particularly MS Office 365 including Excel, Outlook and One Drive	▪ Experience of working with voluntary sector partners in Newham	
Skills and Abilities	▪ Be inquisitive and solution focussed ▪ Be responsive and flexible ▪ Good time management skills ▪ Meticulous with record keeping ▪ Strong interpersonal and communication skills ▪ Ability to use initiative and work independently, and manage own workload successfully ▪ Approachable and open-minded ▪ Able to work independently but also as part of a blended team ▪ Ability to offer constructive feedback and challenge ▪ Ability to build and develop internal and external relationships		Application / Interview

	▪ Be willing to operate as the 'human face' of the PCN/MDT ▪ Be willing to work alongside MDT members, including clinicians, contributing to complex plans as part of the active service user review ▪ Be able to build an understanding of the change going on within the NHS and absorb information about other Mental Health services and how they can be accessed		
Other	▪ Willingness to take on training provided by ELFT and Mind in Tower Hamlets, Newham and Redbridge ▪ Be prepared to be 'out and about' within the community (whilst working within relevant risk assessments and safeguarding procedures) ▪ Willingness to operate within the MDT of the Primary Care Network (PCN) ▪ A commitment to implementing the mission and values of Community Links ▪ Willing to hot desk across different sites		Application / Interview