

Job Title

Job Description and Personal Specification

Job title:	Support Worker – CCE & County Lines
Place of work:	Kent - Thanet, Ashford, Canterbury, Folkestone, Maidstone & Medway
Hours of work:	37
Salary/Grade:	Zone 3, Grade D - £27,500
Reports to:	Service Manager
Level of screening:	Enhanced DBS

Who we are

Catch22 exists to help build a society where everyone has a good place to live, good people around them, and a fulfilling purpose. We call these our '3Ps'. We achieve this in two ways. First we improve lives on the frontline through delivery of public services.

We achieve this in two ways. First we improve lives on the frontline through delivery of public services. Secondly, we use our knowledge to change 'the system', to fix the complex web that can trap and disempower those it was set up to help. With the heart of a charity and the mindset of a business, we are uniquely placed to deliver on this challenging agenda.

Our Young People & Families (YP&F) Hub delivers a wide range of integrated support services designed to help resolve complex difficulties experienced by young people and their families/carers.

Support is provided to people who find themselves in a range of circumstances; they may be missing from home or have emotional, housing or substance misuse issues. We also support families where parents/carers are experiencing domestic abuse, substance misuse, emotional issues, homelessness or unemployment. Whatever the situation, we work alongside young people and their carers to find a way of stabilising their lives.

Where you fit in

- Responsible to the Catch22 Service Manager.
- Works as part of multi-agency team in conjunction with Kent Council Kent Constabulary and VRU
- Responsible for developing and maintaining close working relationships with key agencies and partners in order to deliver and improve Catch22 services
- To share best practice within Catch22 and with external organisations.

To promote the service through Catch22's Workplace and to contribute to 'Building 1 Catch22'

Main Duties & Accountabilities

- To undertake one to one work with children and young people vulnerable to Child Criminal Exploitation (CCE) & County Lines to inform a risk reduction plan, in one of the identified areas (with flexibility).
- To work in partnership with Children's Social Care to facilitate support where CCE is highlighted as a risk.
- To work with OPCC/ Local Authority Stakeholders to contribute towards the collation of soft intelligence / information on CCE issues / trends.
- To offer Educational awareness raising within local authority Inc. placement providers, education, parents and young people and to co facilitate CCE Awareness Training in partnership with LSCB.
- To work with the Local Authorities and their Local Safeguarding Children's Board to ensure positive media messages and marketing of the service to young people
- Plan and deliver support interventions in accordance with Catch22 policies and procedures and local authority guidance, to ensure effective use of resources and targets are achieved. This will include the delivery of awareness raising sessions to communities/ parents and schools.
- Identify and support access to additional or specialist services for young people and parents where necessary to ensure their needs are met and risks factors are reduced.
- Develop and sustain productive working relationships with referring agencies to ensure the regular and appropriate referrals are received.
- Record all intervention, contacts and multi-agency correspondence in accordance with the service specification within prescribed ILLY Case Management Information Systems
- Complete all required monitoring information by set timescales to assist the production of feedback reports to funders and stakeholders to track and monitor progress against outcome targets, KPIs, Outcomes Stars etc.
- Undertaking regular outreach support to young people to engage with those who are under the radar of services
- In cases of Police investigation, giving additional support to young victims to make sure their voices and views are heard, and that they are supported and protected pre, during and post a court case.

Other

- To make sure that you read, are familiar with, and follow all Catch22 policies and procedures and to access Catch22's intranet at least weekly to update yourself with any new or amended policies or procedures.
- Attend regular supervision and appraisal sessions for continued personal and professional development to identify strengths and weaknesses and plan accordingly to enable all duties to be carried out effectively.

- To act as an ambassador for Catch22, upholding and promoting our corporate values and to participate in publicity events promoting the service at local level.
- Be willing to work flexible hours and if required to work evenings, weekends and anti-social hours.
- To attend relevant training courses and networking sessions as agreed with the line manager.
- To support volunteers/ student social workers as part of the team ethic.
- To carry out such other relevant duties, as may be required and as are commensurate with the nature and grading of the post.

What does good look like for this role?

As the Children at Risk of Exploitation Support Worker you will work as part of Catch22's Exploitation team with the overarching aim to protect and support children and young people involved in, or at risk of exploitative behaviours. This will include the delivery of targeted and direct support to children and young people at medium and high risk of exploitation as identified by Kent Local Authority and Kent Constabulary. The role will also include the provision of training, group work and awareness raising sessions to communities and the workforce across the City and County regions.

Job Title: Person Specification			
COMPETENCY	ESSENTIAL	DESIRABLE	ASSESSMENT
QUALIFICATIONS	Relevant professional qualification in Youth/community work, Social Care, Health or Education or equivalent experience	Higher level professional qualification in Youth/community work, Social Care, Health or Education	A,I
KNOWLEDGE	<p>Knowledge of the issues affecting young people at risk of Child exploitation & County Lines</p> <p>Knowledge and understanding of Equality & Diversity issues.</p> <p>Knowledge of services in Kent regions relating to CCE</p>	Knowledge and understanding of relevant legislation e.g. Children's Act, Every Child Matters etc.	A,I,E
EXPERIENCE	<p>Experience of working with people from a variety of ethnic groups, cultural and social backgrounds.</p> <p>Experience of working with and supporting volunteers</p> <p>Experience of working in a multi-agency team</p>	Experience of working with people from a variety of ethnic groups, cultural and social backgrounds.	A, I, E
SKILLS & ABILITIES	<p>Able to communicate effectively at all levels, orally and in writing and deliver training.</p> <p>Ability to engage young people their parents or carers within</p>		A, I ,E

	<p>the community</p> <p>Able to use a variety of IT applications effectively.</p> <p>Able to work on own initiative within given boundaries and to an agreed action plan.</p> <p>Able to organise your own work routines effectively with a minimum of supervision and support.</p> <p>Able to handle sensitive and confidential issues with tact and diplomacy.</p> <p>Able to evaluate and monitor progress against targets to ensure that they are met.</p> <p>Ability to promote equality, diversity, rights and responsibilities of individuals.</p> <p>Able to write concise reports and meet deadlines.</p>		
OTHER	<p>Ability to work flexible hours which could include evenings and weekends.</p> <p>Punctual and reliable to ensure professional service.</p> <p>Creative and flexible and able to work well with others in a team.</p> <p>Commitment to personal and professional development.</p> <p>Ability to travel in relation to the post.</p> <p>Willingness to undertake training/ CPD</p>		A, I