

Lived Experience Consultant (Justice Hub)

Job Description and Personal Specification

Role:	Lived Experience Consultant
Place of work:	Head office: 27, Pear Tree Street, EC1V 3AG with travel around London when required.
Hours of work:	Sessional Work – 3 hour workshops bi-monthly.
Salary/Grade	£100 per workshop with travel funded by Catch22.
Reports to:	Lived Experience Lead
Level of screening:	Enhanced DBS

Who we are

Catch22 exists to help build a society where everyone has a good place to live, good people around them, and a fulfilling purpose. We call these our '3Ps'.

We achieve this in two ways. First we improve lives on the frontline through delivery of public services. Secondly, we use our knowledge to change 'the system', to fix the complex web that can trap and disempower those it was set up to help. With the heart of a charity and the mindset of a business, we are uniquely placed to deliver on this challenging agenda.

In Justice, we work with young people and adults in custody and in the community, providing a range of services including offender management and resettlement, mentoring, victim services, gangs work and youth justice. We believe that with effective support mechanisms and the correct interventions, we can change service user's ideology, helping them desist from crime and reach their true potential.

Where you fit in

As part of our commitment to lived experience leadership, we are seeking Lived Experience Consultant to join our Justice Studio (Experts by Experience) to help shape, design, and influence the future of justice services, bringing personal insight, creativity, and passion for systemic change.

Lived Experience Consultant's will work collaboratively with Catch22's EBE teams to bring fresh ideas, creative input, and real-life experience to service design, policy consultation, and content

development. Your insight will help ensure that the voices of those impacted by the criminal justice system are reflected in our work and that services are more human, inclusive, and effective.

Main Duties & Accountabilities

As Lived Experience Consultants your main duties and accountabilities will include:

- Co-design and contribute to the development of justice-focused programmes, policies, and interventions.
- Participate in creative workshops, focus groups, and innovation sessions.
- Provide feedback on existing service models based on lived experience.
- Help develop communications materials, including campaigns, workshops, video content, or written resources.
- Act as a lived experience advisor in meetings with stakeholders, service designers, and partners.
- Support the recruitment, onboarding, or mentoring of other Creative Consultants (where relevant).
- Work collaboratively with other consultants and Catch22 staff to ensure co-production principles are embedded.

Other

- To make sure that you read and are familiar with, and follow all Catch22' policies and procedures and to access Catch22's intranet at least once a month to update yourself with any new or amended policies or procedures
- To act as an ambassador for Catch22 upholding and promoting our corporate values
- To attend relevant training courses and networking sessions as agreed with the line manager
- To carry out such other relevant duties, as may be required and as are commensurate with the nature and grading of the post.
- Represent Catch22 as required at range of local and national events and forums.
- Ensure that HM Prison security requirements are adhered to at all times.

What does good look like for this role?

Essential:

- Lived experience of the criminal justice system, either directly or through close family involvement.
- Passionate about social justice and using experience to drive change.
- Strong communication skills, both verbal and written.

- Able to work well in a team and contribute in workshops or creative environments.
- Open to learning and willing to engage in training or personal development.
- Reliable, with good time management and ability to meet deadlines.

Desirable:

- Experience in creative fields (writing, media, spoken word, design, theatre, art, etc.).
- Experience in public speaking, advocacy, or peer mentoring.
- Familiarity with trauma-informed approaches.
- Previous involvement with co-production or advisory panel.



Job Title: Person Specification			
COMPETENCY	ESSENTIAL	DESIRABLE	ASSESSMENT
QUALIFICATIONS	<ul style="list-style-type: none"> No formal qualifications required. Willingness to participate in training and development opportunities relevant to the opportunity. 	<ul style="list-style-type: none"> Training or qualification in a creative subject or leadership. Any training related to trauma-informed practice, co-production, or facilitation. 	
KNOWLEDGE & EXPERIENCE	<ul style="list-style-type: none"> Lived experience of the criminal justice system either directly or via loved ones. Understanding of the challenges faced by those in the criminal justice system. Experience with contributing ideas in groups or project work within a team. 	<ul style="list-style-type: none"> Experience with workshop planning or focus group work. Experience with trauma informed principles and support with the shaping of a service. Experience of advocacy, mentoring, co-production, advisory panels, or lived-experience-led projects. Experience in creative or expressive sectors (e.g., spoken word, writing, video content, music, digital design, theatre, visual arts). 	
SKILLS & ABILITIES	<ul style="list-style-type: none"> Strong verbal communication skills and confidence contributing in group settings. Ability to reflect on personal experiences and use them constructively to influence service improvement. Ability to work collaboratively with staff, partners, and other consultants. Creativity, openness to generating ideas, and willingness to contribute to co-design processes. 	<p>Public speaking or facilitation skills.</p> <p>Ability to contribute to developing written or visual content (e.g., campaigns, resources, scripts, videos).</p> <p>Ability to support or mentor others with lived experience.</p>	



	<ul style="list-style-type: none">• Good time management and reliability, including attending scheduled workshops and meetings.		
OTHER	<p>Commitment to Catch22 values and principles of inclusion, equity, and social justice.</p> <p>Willingness to travel within London as required.</p> <p>Willingness to follow Catch22 policies and procedures, including safeguarding and confidentiality.</p> <p>Ability to maintain appropriate boundaries while drawing on lived experience.</p> <p>Willingness to undergo an Enhanced DBS check.</p> <p>Share Catch22 values</p> <p>Awareness of and commitment to Equality & Diversity</p> <p>Willing to travel and work flexibly</p> <p>Desire to develop and undertake training as required</p>	<p>Ability to represent Catch22 at events, meetings, or forums where lived experience insight is valuable.</p>	

No

