

Job Title – Youth Violence Intervention Practitioner (Redthread)

Job Description and Personal Specification

Role:	Youth Violence Intervention Practitioner (YVIP)
Place of work:	Redthread – Birmingham. The role will be based onsite across two hospitals within Birmingham: Queen Elizabeth Hospital and Heartlands Hospital. The role will require regular travel across Birmingham and to other Redthread sites and offices when required.
Hours of work:	37 hours per week, with regular evening and weekend shifts required. Shifts will be scheduled to ensure team cover from 9am to 9:00 pm daily. Weekend shifts will be 9am – 5pm.
Contract type	Permanent
Salary/Grade	Operational - Practitioner
Reports to:	Team Leader
Level of screening:	Enhanced DBS

Who we are

Catch22 exists to help build a society where everyone has a good place to live, good people around them, and a fulfilling purpose. We call these our '3Ps'.

We achieve this in two ways. First, we improve lives on the frontline through delivery of public services. Secondly, we use our knowledge to change 'the system', to fix the complex web that can trap and disempower those it was set up to help. With the heart of a charity and the mindset of a business, we are uniquely placed to deliver on this challenging agenda.

Our Young People & Families (YP&F) Operational Hub delivers a wide range of integrated support services designed to help resolve complex difficulties experienced by young people and their families/carers.

Support is provided to people who find themselves in a range of circumstances; they may be missing from home or have emotional, housing or substance misuse issues. We also support families where parents/carers are experiencing domestic abuse, substance misuse, emotional issues, homelessness or unemployment. Whatever the situation, we work alongside young people and their carers to find a way of stabilising their lives.

Where you fit in

Redthread is a hospital based youth work service, working alongside NHS staff and other professionals in emergency departments.

Our experienced, specialist youth workers engage with and support young people, aiming to reduce serious youth violence. We often meet young people at a moment of change and work with them to find a positive way forward.

We provide long-term, holistic support. We consider every aspect of a young person's life and build support around them.

The YVIP role is to be part of the youth work team within Redthread with a primary focus on youth violence interventions in a health care setting.

Main Duties & Accountabilities

- Hold a caseload and work with young people in a range of settings, including in A&E and on the wards, in the community, in face-to-face and group contexts, and promote their personal, educational, health and social development through all interactions.
- Assist with the on-going development of the service model to ensure that clients gain the maximum benefit from Redthread's interventions.
- Ensure information resources such as client forms, databases and contact files are kept fully up-to-date and secure, in line with GDPR, the Data Protection Act and our Confidentiality Policy and Consent Policy. Maintain high quality recording of interventions

with young people on our database, Threads, in line with Redthread's best-practice requirements. (Training will be provided.)

- Collect and record evidence of project outcomes and young people's achievements, to ensure the completion of monitoring forms and project progress reports as required.
- Maintain a good level of knowledge of the issues around youth violence and Child Exploitation.
- With guidance and support from the Team Leader, develop skills to further your work with the young people.
- Under the direction of the Team Leader, develop an imaginative programme of events, activities and other interventions which support Catch22's mission.
- Actively research and network with other organisations working with young people in the area served by the hospital to ensure that the organisation as a whole has a good knowledge of other services and projects that may be of interest to the young people we work with or appropriate for us to refer to.
- Contribute to the training programme that Redthread provides for hospital staff, including informal microteachings and more formal presentations.
- Ensure meaningful participation and active co-production with service users and stakeholders.
- Promote services at local and national level, taking every opportunity to advertise positively the work of Catch22.
- Maintain and update professional knowledge and competencies ensuring that you and staff you manage are up-to date on all relevant Catch22 policies and procedures and are working in line with local and governmental frameworks.
- To manage your time and activities safely and effectively, to meet with the priorities and delivery requirements of Catch22; contributing to achieving the standards of care, quality and positive outcomes required
- To ensure effective communication and liaison with partner agencies and local groups.
- To ensure that young people, parents/carers/families have ease of access to a range of support mechanisms and services.
- To act as an ambassador for Catch22, upholding and promoting our corporate values.
- To support the work of the Redthread service, including within other hospitals and settings as required.

What does good look like for this role?

- Service is delivered in line with contract requirements and all targets are met.
- Service is delivered safely, and risks/areas of underperformance are identified and managed appropriately.
- Outcomes are achieved.
- Service users have a positive experience and achieve their goals.

: Person Specification			
COMPETENCY	ESSENTIAL	DESIRABLE	ASSESSMENT
QUALIFICATIONS		<ul style="list-style-type: none"> A degree-level qualification in social work, youth work, a social science, education or another relevant field 	Application form and certificates
KNOWLEDGE & EXPERIENCE	<ul style="list-style-type: none"> Significant professional experience of working with vulnerable young people in a range of activities and settings Experience of working as an effective team member Experience of working within a multi-disciplinary team Experience of working autonomously A thorough knowledge and understanding of the physical, social and emotional developmental needs of young people Understanding of the issues faced by young people living in inner city areas An awareness of child protection and safeguarding issues and knowledge of current best practice within the youth work sector A knowledge of best practice in case recording 	<ul style="list-style-type: none"> Working with people impacted by violence, trauma or tragedy Experience of working with projects that seek to address the issue of gang membership, youth offending, knife crime, etc Experience working in a health-based environment 	Application form/Interview
SKILLS & ABILITIES	<ul style="list-style-type: none"> Resilient and reflective Well-developed verbal and written communication skills and an ability to interact with both young people and adults on a one to one basis and in small groups, within a range of contexts Ability to plan and manage own workload Accurate data entry and record keeping and monitoring processes Ability to use up-to-date IT systems 		Application form/Interview
OTHER	Personal Qualities <ul style="list-style-type: none"> Enthusiasm for Catch22's work 		

	<ul style="list-style-type: none"> • Approachable, self-motivated and committed to continuous personal development • A commitment to and understanding of equal opportunities as they apply to all aspects of Catch22's work. 		
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