



INTERN - PRODUCT MANAGEMENT

DIVISION:	USA	JOB CODE:	9008
LOCATION:	Corporate	JOB FUNCTION:	Interns
DEPARTMENT:	Global Product Management	FLSA STATUS:	Nonexempt
REPORTS TO:	Global Product Manager	EFFECTIVE DATE:	10/14/26

JOB SUMMARY

Gain entry-level manufacturing industry experience by learning, applying, and performing various organizational functions, as assigned, while actively engaged and participating in a seasonal/temporary internship program. Support the Product Management team with strategic projects such as building technical product engineering intelligence in collaboration with technical experts to help regional engineers understand best principles for how to engineer solutions based on products that Pyrotek manufactures. Additionally, support projects such as sizing product markets, creating production configuration documents, writing technical documents, and reporting results to management.

QUALIFICATIONS

Education/Experience

High School Diploma and currently enrolled and pursuing a degree in Business, Finance, Engineering, or a related field, plus one (1) year of completed course studies in area of emphasis.

Knowledge/Skills/Abilities

Core People Skills. Ability to positively interact and work collaboratively with a diverse group of people at all levels of the organization. Genuine with high ethical standards and values, and personal integrity and honesty. Ability to apply a large measure of common sense to a variety of situations.

Communication Skills. Ability to speak clearly and persuasively in positive or negative situations, listen and obtain clarification, and respond well to questions. Proficiency in writing clearly and concisely and editing work for spelling and grammar. Ability to vary writing style to meet business needs.

Computer/Applications Skills. Strong computer skills. Proficient with Microsoft Office Products, with heavy emphasis understanding and applying advanced Excel skills. Ability to perform data entry.

Core Business Skills. Ability to exercise sound judgement and discretion in handling of proprietary and confidential information. Ability to work independently, without significant direction and to use resources effectively to “figure it out”. Strong critical thinking skills, judgment and keen attention to detail and accuracy. Exceptional prioritization, time management and organizational skills. Ability to read and comprehend dimensional specifications and geometric tolerances on manufacturing drawings.

Professional Investment. Demonstrated commitment to own personal and professional development and learning.



ESSENTIAL FUNCTIONS/RESPONSIBILITIES

1. Actively engage and work in partnership with Product Management leadership and support personnel to understand industry and departmental processes.
2. Learn and support assigned area's responsibilities and functions, including but not limited to:
 - a) Authoring technical pages to instruct engineers on how products are used and how to apply them within the metal casting industry (with support from technical experts).
 - b) Building a configuration tool for specific engineered products.
 - c) Collecting and organizing key intelligence around markets and organizing into a succinct and clear summary.
 - d) Building a technical services request operation, organizing database of reports, and potentially personnel listing.
 - e) Writing clear, concise, and grammatically correct material for product manuals.
3. Perform project work for an assigned area and/or scope of work, and present related information to corresponding stakeholders.
4. Promote positive Team Member and customer relations by supporting Pyrotek's commitment to a working environment of tolerance, acceptance, and civility. Respond appropriately to inquiries, concerns, and complaints by being professional, courteous, and respectful at all times.
5. Maintain regular, consistent, reliable, punctual, and predictable attendance, as required to achieve internal and external customer satisfaction.
6. Actively and positively participate in problem resolution, demonstrating constructive communication, timely response, and effective resolution skills. Work effectively within team environments both within your department and across the organization.
7. Cooperate and comply fully with all Pyrotek policies and procedures. Actively support and follow the Pyrotek Safety Program.
8. Actively support compliance with all relevant ISO management system standards related to department(s) for which service is provided.
9. Participate in company/department meetings, training activities, continuing education programs and other associated activities.
10. Consistently promote and communicate Pyrotek's core values through work performance and excellent customer service.
11. Perform other tasks as assigned.

PHYSICAL/SENSORY REQUIREMENTS

The following physical activities described here are representative of those required by a Team Member to perform the essential functions of this position. Reasonable accommodation, if feasible, will be made to enable individuals with disabilities to perform the functions of position.

Must be able to sit for long periods-of-time, bend, and reach, use stairs, lift up to 25 pounds occasionally and communicate effectively in English by telephone, in person and in writing. Effectively use a personal computer, office equipment and telephone.

WORKING ENVIRONMENT

Generally, work within an office environment.



Team Member's Signature

Date