Nursing Supervisor Inpatient Services Department Descriptions San Francisco Department of Public Health (Job Class 2324)

Department	Description
Critical Care Nursing	Zuckerberg San Francisco General Hospital and Trauma Center (ZSFG) is an essential part of San Francisco's health care system serving some 100,000 patients each year and providing 20 percent of the city's inpatient care. At ZSFG, the Nursing Supervisor for Critical Care has general oversight, budgetary and operational responsibility for 38 state-of-the art Intensive Care Unit (ICU) beds, comprised of the Medical ICU, Trauma-surgical ICU, Cardiac ICU and Neurosciences ICU. Additionally, the Nursing Supervisor manages operations and has administrative oversight for Respiratory Care Services, Trauma Program (including Nurse Practitioners, Trauma Registry, Neurotrauma programs) and the Stroke Program.
Department of Education and Training	Zuckerberg San Francisco General Hospital and Trauma Center (ZSFG) is an essential part of San Francisco's health care system serving some 100,000 patients each year and providing 20 percent of the city's inpatient care. Reporting to the ZSFG Chief Experience Officer, the Nursing Supervisor of the Department of Education and Training (DET) is responsible for implementing and evaluating standards related to the operation of the program, personnel, and budget; as well as, provides leadership, administrative direction and program development for the department. This individual plans, coordinates, directs, and evaluates the delivery of services provided by the department.
	The Nursing Supervisor (DET) provides the necessary vision and leadership to effectively motivate and direct the Department of Education and Training in developing and achieving goals and objectives that are congruous with the values, mission and strategic plan of Zuckerberg San Francisco General Hospital and the Department of Public Health.
Emergency Care Nursing	As part of the Level I trauma center designation, the Emergency Department (ED) at Zuckerberg San Francisco General Hospital and Trauma Center (ZSFG) provides 24-hour comprehensive emergent, urgent and non-urgent care to approximately 85,000 adult and pediatric patients annually. As the only EMS Base Hospital for the City and County of San Francisco, the ED provides all biotelemetry communications, medical control and medical consultation to all pre-hospital care providers in accordance with the City's Emergency Medical Services Agency (EMSA) policy. Additionally, the ED is also approved as a specialty receiving facility for: Trauma, STEMI, Stroke, Forensics, Obstetrics, Gynecology, Sexual Assault, Psychiatry, Hand Re-implantation, and Pediatric Emergencies.
	There are five patient care areas in the Emergency Department. Attending Physicians, Resident Physicians, Nurse Practitioners, Registered Nurses, Medical Evaluation Assistants and Senior Clerks staff the patient care areas. These areas include: Triage, a Resuscitation area (including six trauma/resuscitation rooms and an exam room), Pod A (21 exam rooms, four of which are behavioral health), Pod B (eleven exam rooms, four of which are designated pediatric exam rooms), Pod C (19 exam rooms). Nursing care is provided in all patient care areas and is guided by the Emergency Nurses Association's Standards of Practice and Core Curriculum.
	The Nursing Supervisor (ED) reports directly to the Chief Nursing Officer. The Nursing Supervisor (ED) supervises three ED Nurse Managers and an EMS Base Station RN Coordinator. This dynamic leadership team supervises over 120 FTE of Registered Nurses and over 50 FTE of ancillary staff. The Nursing Supervisor (ED) collaborates with the UCSF Medical Team Leadership team, including a Medical Director and Chief of Service. This executive team is responsible for operations of the emergency department. Nurse Practitioner Staff report to both UCSF leadership and the Nursing Supervisor (ED).

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Department Description

Infection and Prevention Control

San Francisco Health Network (SFHN) is owned and operated by the City and County of San Francisco's Department of Public Health (DPH), forming the city-wide integrated health care system, which provides primary, specialty, and hospital care for vulnerable populations. SFHN comprises of Zuckerberg San Francisco Hospital and Trauma Center (ZSFG), Laguna Honda Hospital and Rehabilitation Center (LHH), Ambulatory Care and Behavioral Health Care. This exciting opportunity is a new position that will be fundamental in SFHN and the City's strategy for Infection Prevention and Control in all healthcare settings owned and operated by DPH.

Reporting to the SFHN Chief Quality Officer (CQO), the SFHN Director of Infection Prevention and Control (IPC) will direct the operations and staff of the IPC program. The SFHN Director of IPC will coordinate and manage the IPC professional services and standards of practice across various levels of healthcare within the SFHN including acute care, post-acute care, behavioral health, ambulatory care, and rehabilitation services. This role utilizes evidence-based science to guide practice that is aligned with current Center for Disease Control guidelines as well as California Department of Public Health requirements. The SFHN Director of IPC is responsible for designing and implementing the SFHN IPC strategy and will collaborate with the SFHN CQO to manage the departmental budget, optimize resources, formulate and revise clinical and administrative policies and procedures; assure compliance with a variety of Federal, State and local regulations including Title 8, 15, 17 and 22 of the California Administrative Code, as well as standards set by the Joint Commission for Accreditation of Hospitals; and prepare complex reports, records and studies.

Medical Surgical Nursing

Zuckerberg San Francisco General Hospital (ZSFG) provides 20 percent of San Francisco's inpatient care; the acute Medical-Surgical units at ZSFG provide more than 53,000 inpatient days on 5 medical-surgical units. The Nursing Supervisor for acute Medical-Surgical care has clinical oversight, budgetary and operational responsibility for 179 Med-Surg beds and for Acute Dialysis. The medical-surgical units deliver care to patients through both the Stroke and Traumatic Brain Injury programs as well as the Trauma program. Surgical specialty care, Cardiology, Medicine and Acute Care for the Elderly are also provided. Each med-surg unit focuses on a specific patient population and has the capacity for centralized telemetry and pulse oximetry monitoring.

The Nursing Supervisor supervises 5 Nurse Managers who each supervise approximately 100 staff including RNS, Patient Care Assistants and Unit Clerks. The medical-surgical leadership team includes 2 educators, 4 clinical nurse specialists and 2 performance improvement specialists. The Nursing Supervisor collaborates with the Inpatient Medical Director and the physician leaders of the various inpatient services. The Nursing Supervisor reports to the ZSFG Chief Nursing Officer and is a member of the ZSFG Expanded Executive Committee.

The Nursing Supervisor also has administrative oversight for the Inpatient Orthopedic Nurse Practitioners and two Adult Medicine NPs on the hospitalist service.