

1. General Information

Position Title:	Cardiac Technologist
Division/Department:	Cardiac Catheter Laboratory
Position Reports to:	Cath Lab Manager
Enterprise/Individual Agreement:	Epworth HealthCare Allied Health Professionals Enterprise Agreement 2022
Classification/Grade:	Grade 1 - Grade 2
Location:	
Employment Status:	Full Time / Part Time
Resource Management (for Management positions only) Number of Direct Reports: Budget under management:	NIL
Key Relationships - internal and external	Cath Lab Manager Patients undergoing all procedures in the Cath Lab Visiting medical officers Cath Lab environments

2. Overview of Epworth HealthCare

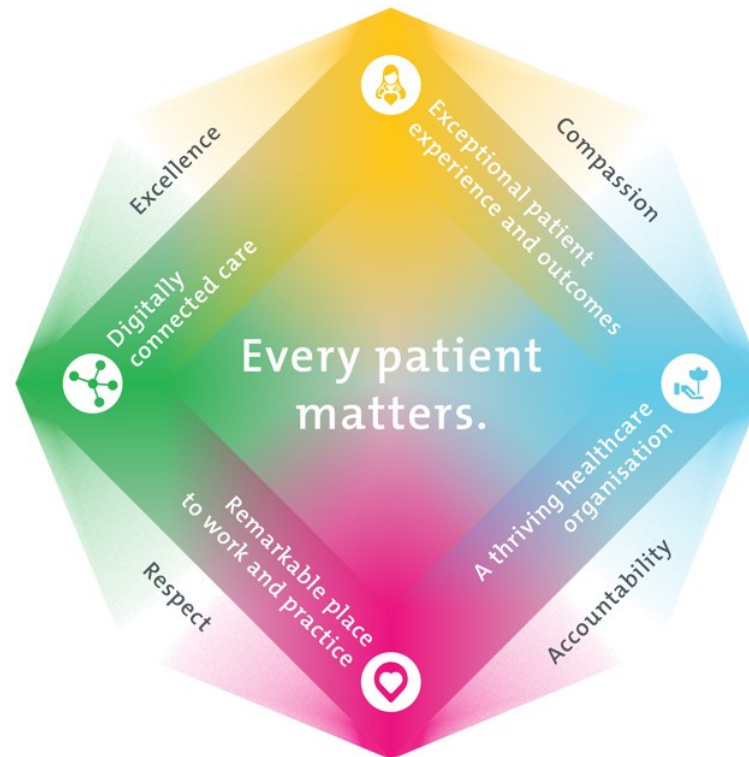
Epworth HealthCare is Victoria's largest not-for-profit private health care group, renowned for excellence in diagnosis, treatment, care and rehabilitation. Epworth is an innovator in Australia's health system, embracing the latest in evidence-based medicine to pioneer treatments and services for our patients.

Epworth's values define our approach and our delivery. We pride ourselves on communicating our values and delivering on them in a real and meaningful way. Our Values are Compassion, Accountability, Respect and Excellence. More information can be found on the [Epworth website](#).

Epworth's purpose is Every Patient Matters.

Our Vision is Delivering another 100 years of exceptional healthcare and innovation to the Victorian community.

3. Epworth HealthCare Strategy



All roles are linked to the Epworth strategy and are fundamental in achieving its vision and purpose.

Exceptional patient experience and outcomes - To empower our patients and deliver compassionate, expert and coordinated care.

A thriving healthcare organisation - To adapt and grow in a changing healthcare landscape by delivering a unique private not-for-profit healthcare organisation.

Remarkable place to work and practice - To ensure Epworth is an outstanding place to work and practice through a culture of care and investment in our people.

Digitally connected care - To innovate and improve the digital experience, interactions and outcomes for our patients, staff and doctors.

4. Purpose of the Position

Competent, safe practice and high standard of technical expertise in cardiac catheterisation in a range of interventional procedures, within the cardiac catheter laboratory team framework, contribute to the overall performance of the unit, ensuring consistency with Epworth's Mission and Values.

To plan active role in a community-based culture that fosters a spirit of achievement, capability development to ensure high standards commensurate with Epworth values.

5. Clinical Governance Framework

This role is required to put into practice the Clinical Governance Framework at Epworth as every employee is accountable for ensuring that our patients and community receive safe, high quality and person-centred care in every interaction with Epworth. This is achieved through active participation in the five domains of clinical governance at Epworth:

Clinical Governance Domain	Role
Leadership and culture	Promote and participate in a supportive, fair and transparent culture where lessons from previous outcomes are learned and patient safety and quality is a priority at all levels of the organisation.
Consumer Partnerships	Understand and where relevant, ensure that each patient is actively involved in their own care and treatment including families/carers wherever possible.
Effective Workforce	Develop and maintain one's own competency, skills and knowledge to ensure high quality service provision and care.
Clinical Safety and Effectiveness	Understand and where relevant, ensure, that the right care is provided to the right person at the right time, in the right place and patient outcomes are monitored and improved.
Risk Management	Be responsible for identifying and reporting risks, hazards and near misses for people in our care and participating in risk mitigation strategies.

6. Key Accountabilities

KEY RESPONSIBILITIES	MEASURES/KPIs TO BE ACHIEVED
Clinical care Competent performance within the catheter lab including: • Haemodynamic monitoring and recording • Pressure tracing, consumable use	• Knowledge and skills required for monitoring during interventional cardiac procedures • Teaching and training staff as appropriate

Position Description



KEY RESPONSIBILITIES	MEASURES/KPIs TO BE ACHIEVED
- Alerting medical staff of adverse responses - Trouble-shooting and problem-solving - Participation in on-call cath lab service	Liaise with other health professionals as required
Equipment and Emergency Response - Maintenance of monitoring equipment - Maintenance of BLS competencies	- All equipment in working order and maintenance schedules adhered as required - Ability to operate effectively during stressful situations e.g. medical emergency Acts to promote protection of patients, self and others
Continuous Quality Improvement Engage in quality improvement processes	Participate in quality initiatives, projects and process improvement Seek feedback
Professional Development - Maintain and update skills - Life-long learning Trainee staff teaching/instruction or demonstration	- Attendance at relevant educational forums - Display of initiative and leadership skills Provide relevant training & instruction
Team Effectiveness - Demonstrate effective communication skills with all members of the health care team - Establish positive relationships with colleagues	Display professional behaviour aligned with Epworth's values: Respect, Excellence, Community, Compassion, Integrity, Accountability
Customer Service Epworth is committed to the provision of excellent customer service to all of our people, customers and stakeholders including patients and external suppliers. Superior patient service leads to improved healing in a trusting, caring environment and creates a safe environment for patients and employees. Provide excellent, helpful service to patients, visitors and staff	- Patient and customer service satisfaction surveys within agreed targets - Use AIDET principles in all interactions - Issues are escalated to the manager and resolved in a timely manner

KEY RESPONSIBILITIES	MEASURES/KPIs TO BE ACHIEVED
- Communicate with clear and unambiguous language in all interactions, tailored to the audience - Build customer relationships and greet customers and patients promptly and courteously - Actively seek to understand patients' and their family's (customers) expectations and issues	
Safety and Wellbeing Participate actively and positively in the area of health and safety to reduce all hazards and incidents within the workplace Report all hazards, incidents, injuries and near misses immediately to your manager and log them in RiskMan	- Adhere to infection control/personal hygiene precautions - Implement and adhere to Epworth OHS policies, protocols and safe work procedures - Mandatory training completed at agreed frequency

7. Position Requirements/Key Selection Criteria

COMPONENT	
Qualifications	Bachelor of Science/Applied Science Degree with majors in relevant subjects
Previous Experience	Essential Experienced competent clinical practitionerExpertise in a broad range of EP diagnostic tests and procedures
Required Knowledge & Skills	Essential - Careful, analytical and reflective approach to procedures - Knowledge of health and safety issues as they relate to clinical practice - Knowledge of medico-legal issues as they relate to clinical practice - Maintaining a close liaison between medical, technical and other members of the health care team - Maintaining high standards of technical practise and patient care

Position Description



COMPONENT	
	Desirable • Knowledge of/experience in other ECG-based cardiac diagnostic procedures • Management of specialist stock items • Knowledge of current computer applications •
Personal Attributes & Values All employees are expected to consistently work in accordance with Epworth's values and behaviours • Compassion • Accountability • Respect • Excellence	Essential • Ability to manage a variable workload • Effective communication and interpersonal skills • Participates in an environment of continuous learning and continuous quality improvement • Participates in a team-based environment

Document Control

Date Developed:	Date Last Reviewed:	Developed and Reviewed By (Position Title):
November 2020	November 2023	

8. Employee Position Declaration

I have read and understand the requirements and expectations of the above Position Description. I agree that I have the physical ability to fulfil the inherent physical requirements of the position, and accept my role in fulfilling the Key Accountabilities. I understand that the information and statements in this position description are intended to reflect a general overview of the responsibilities and are not to be interpreted as being all-inclusive.

Employee Signature: _____

Print Name: _____

Date: _____