

1. General Information

Position Title:	Community Physiotherapist
Division/Department:	Epworth Rehabilitation and Mental Health, Community Integration Team (CIT)
Position Reports to:	Community Rehabilitation Manager
Enterprise/Individual Agreement:	Epworth Healthcare Health Professionals Enterprise Agreement (HSUA No. 3)
Classification/Grade:	Grade 2: HP21 – HP25
Location:	Richmond
Employment Status:	Full time or Part time
Key Relationships - internal and external	<ul style="list-style-type: none">• Clients and family members• Community Integration Team staff• Multi-disciplinary team members• Rehabilitation consultants• Service providers and insurers

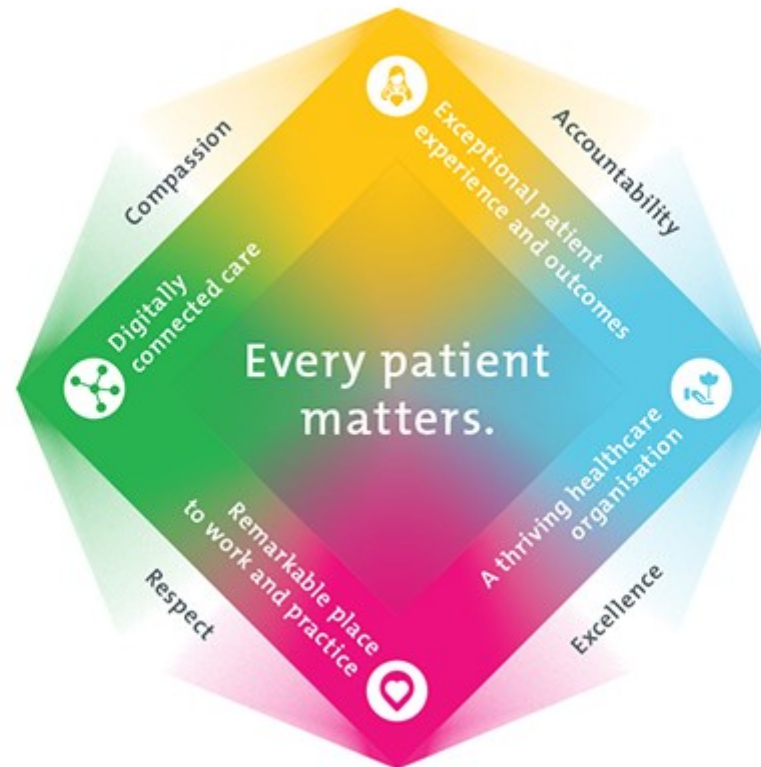
2. Overview of Epworth HealthCare

Epworth HealthCare is Victoria's largest not-for-profit private health care group, renowned for excellence in diagnosis, treatment, care and rehabilitation. Epworth is an innovator in Australia's health system, embracing the latest in evidence-based medicine to pioneer treatments and services for our clients.

Epworth's values define our approach and our delivery. We pride ourselves on communicating our values and delivering on them in a real and meaningful way. Our Values are Respect, Excellence, Community, Compassion, Integrity and Accountability. More information can be found on the [Epworth website](#).

Epworth's purpose is Every Client Matters. We strive to improve health outcomes and experience through compassion, collaboration, learning and Innovation. Our Vision is Caring for People. Innovating for a healthy community.

3. Epworth HealthCare Strategy



4. Purpose of the Position

Epworth HealthCare provides integrated clinical pathways across the full continuum of care which includes acute, rehabilitation and community-based services. This position supports and enables the Organisation's strategic intent through the provision of Physiotherapy services throughout the client's journey. This role will also work to optimise the Physiotherapy service in delivering positive clinical outcomes to the client, ensuring long-term health and wellbeing that is consistent with Epworth HealthCare's Vision and Values. This position works within a multidisciplinary team context providing safe and effective clinical care along with educational and psychosocial support focussed on holistic best practice care to the client and their family.

5. Key Accountabilities

KEY RESPONSIBILITIES	MEASURES/KPIs TO BE ACHIEVED
<p>Clinical Care/Professional Practice</p> <ul style="list-style-type: none"> • Ensure optimal level of function and independence for all clients in the clinical caseload by appropriate assessments and treatments • Assess client performance in relation to physical, cognitive, psychological aspects and their environment and determine appropriate physical interventions • Establish and maintain appropriate standards of practice relating to client admission, assessment, treatment, family liaison and discharge planning • Implement, monitor and modify treatment programs within the clinical area as appropriate, using a client centred evidence informed practice model of care • Demonstrate empathy and compassion and encourage client and family members participation in all stages of care • Provide clinical leadership in a specialty area, demonstrating well consolidated skills and the application of theory to practice • Practise within the scope of registration of a Physiotherapist with AHPRA • Practise in accordance with the National Safety and Quality Health Services (NSQHS) Standards • Demonstrate reflective, critical thinking and evidence-based approach to the provision of client care • Maintain client confidentiality as prescribed by the relevant acts and organizational policies and procedures • Understand and implement Epworth HealthCare Policies and Procedures and departmental work place instructions 	<ul style="list-style-type: none"> • Appropriate standards of practice relating to assessments and treatments are implemented in a timely manner • Compliance with mandatory and team-based documentation in clients' medical record within agreed timeframes • Direct client care provided within allocated time frames from referral to treatment and within funding parameters • Clinical and administrative workloads are prioritised effectively • Timely intervention is provided to support the team in achieving the client's community rehabilitation goals • Sound relationships are developed and maintained with customers, family and colleagues • Compliance with NSQHS and clinical competencies • Compliance with accepted professional standards and Code of Ethics • Compliance with legislative and common law requirements including Privacy Act and Health Records Act • Adherence to all Epworth Policies and Procedures

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<p>Customer Service</p> <p>Epworth is committed to the provision of excellent customer service to all of our people, customers and stakeholders including clients and external suppliers. Superior client service leads to improved recovery in a trusting, caring environment and also creates a safe environment for clients and employees.</p> <ul style="list-style-type: none"> • Provide excellent, helpful service to clients, visitors and staff • Communicate with clear and unambiguous language in all interactions, tailored to the audience • Build customer relationships and greet customers and clients promptly and courteously • Actively seek to understand clients' and their family's circumstances, expectations and issues 	<ul style="list-style-type: none"> • Client and customer service satisfaction surveys within agreed targets • Clients are given the opportunity to actively participate in their treatment planning and implementation • Issues or concerns are proactively escalated to the manager and resolved in a timely manner • Compliments recorded on Riskman • Consistently meet or exceeds the expectations of our clients and customers at all times • Awareness of Epworth HealthCare's complaints process and assistance provided to clients if required
<p>Leadership</p> <ul style="list-style-type: none"> • Lead and participate in the supervision of Grade 1's and students • Provide education and support to junior staff and students as requested • Participate in the orientation of new and casual staff 	<ul style="list-style-type: none"> • Effective supervision and support provided to staff and students • Supervision sessions completed and documented • Contribution to supervisees PDP process as supported by manager
<p>Team Work /Communication</p> <ul style="list-style-type: none"> • Actively participate as a member of the department and multidisciplinary team • Provide positive and constructive feedback to other team members 	<ul style="list-style-type: none"> • Collaborate effectively with all other team members and external agencies, for efficient client management • Supportive environment for both clients and staff is provided • Attendance and active participation in departmental and multidisciplinary team meetings
<p>Continuous Quality Improvement</p> <ul style="list-style-type: none"> • Initiate, lead and actively participate in quality activities ensuring opportunities for improvement are actively explored and best practice is achieved • Provide suggestions and feedback to consistently improve service delivery, clinical practice and client satisfaction 	<ul style="list-style-type: none"> • Evidence of participation in quality enhancement activities • Quality projects are completed within agreed time frame • Demonstrated commitment to Australian Commission on Safety and Quality in Health Care, National Safety and Quality HealthCare Services (NSQHS) Standards

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<ul style="list-style-type: none"> Strive to enhance Community Rehabilitation's and Epworth's positive image within the community 	<ul style="list-style-type: none"> Departmental resources, equipment and educational information are maintained and updated Representation of discipline at relevant committees/meetings
Personal and Professional Development <ul style="list-style-type: none"> Participate in the ongoing professional development of self, colleagues and the wider Epworth HealthCare community by upgrading clinical competencies and knowledge and participating in both internal and external educational opportunities Impart clinical knowledge through structured in-service programs, lectures and tutorials Actively participate in Performance Development Plan annually and evaluate personal performance and plan self-development 	<ul style="list-style-type: none"> Training of staff in department meetings and other staff through in-service programs, tutorials, etc Active participation in relevant professional organisations Participation in in-service and education activities and events Completion of performance review and development plan
Safety and Wellbeing <ul style="list-style-type: none"> Participate actively and positively in the area of health and safety to reduce all hazards and incidents within the workplace Report all hazards, incidents, injuries and near misses immediately to the manager and log them in RiskMan 	<ul style="list-style-type: none"> Adhere to infection control/personal hygiene precautions Adherence to Epworth OHS policies, protocols and safe work procedures at all times Mandatory training completed at agreed frequency Incidents reported in RiskMan

6. Position Requirements/Key Selection Criteria

COMPONENT	
Qualifications	Essential <ul style="list-style-type: none"> Bachelor of Applied Science (Physiotherapy) or equivalent as recognised by the Australian Physiotherapy Council Current registration with Australian Health Practitioner Regulation Agency (AHPRA)

	Desirable <ul style="list-style-type: none"> • Relevant Post Graduate qualification
Previous Experience	Essential <ul style="list-style-type: none"> • Demonstrated previous experience as a Physiotherapist Desirable <ul style="list-style-type: none"> • Relevant experience in a community rehabilitation setting
Required Knowledge & Skills	Essential <ul style="list-style-type: none"> • Well-developed expertise in assessment, intervention and discharge planning • Demonstrated skill in working as a member of a team and liaising, collaborating and negotiating with other service providers and agencies, client's families and carers • Excellent verbal and written communication and presentation skills • Innovative, proactive and creative attitude to problem solving • Ability to constructively supervise and educate junior staff and students • Well-developed organisational skills • Ability to interact and collaborate within a multidisciplinary team • Excellent computer literacy including MS Office Word & Excel • Knowledge and understanding of the National Standards and ACHS Accreditation Standards • Appropriate knowledge of community resources and services • Demonstrate customer service focus in service provision and evaluation • Ability to drive a motor vehicle and holds a full current driver's licence Desirable <ul style="list-style-type: none"> • Skills in conflict resolution and ability to manage challenging behaviour • Knowledge of medico-legal and health and safety issues as they relate to health care

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Personal Attributes & Values All employees are expected to consistently work in accordance with Epworth's values and behaviours <ul style="list-style-type: none">• Compassion• Accountability• Respect• Excellence	Essential <ul style="list-style-type: none">• Belief in client centred care• Ability to work autonomously• Sensitive to the psychosocial implications of illness• Sensitive to cultural, racial and gender differences• Helpful and professional manner• Professional work ethic• Practice within the ethos of the Epworth HealthCare Values and Behaviours• Act as a role model• Flexibility to assist others within the department and across sites as required
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Document Control

Date Developed:	Date Last Reviewed:	Developed and Reviewed By (Position Title):
August 2020	March 2024	Community Rehabilitation Manager

7. Employee Position Declaration

I have read and understand the requirements and expectations of the above Position Description. I agree that I have the physical ability to fulfil the inherent physical requirements of the position, and accept my role in fulfilling the Key Accountabilities. I understand that the information and statements in this position description are intended to reflect a general overview of the responsibilities and are not to be interpreted as being all-inclusive.

Employee Signature: _____

Print Name: _____ Date: _____