**Job Description**

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| **Job Title:****Function:****Team / sub-function:****Reports to:**  | Cloud EngineerTechnologyTech OpsTechnical Operations Manager |
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**The role**

This Cloud Engineer is responsible for managing and supporting the company’s cloud environments. They will primarily be involved with daily operations, and migrations to/from other cloud partners as needed. They will also be responsible for working closely with Cloud Architects to provide design recommendations, through to the implementation and maintenance afterward. The role will also be responsible for managing device management, including patching, package deployment, and device deployment via Intune.

**Key Accountabilities**

* Manage and maintain cloud infrastructure.
* Work with other technology teams to design, develop and integrate cloud solutions with our existing estate.
* Maintain our Intune managed endpoints, including patching, application deployments and security policies.
* Troubleshoot and resolve cloud-based issues.
* Create and maintain documentation, standards, and policies to adhere to best practice.
* Analyse the cloud environment to detect critical deficiencies and recommend solutions for improvements.
* Identify, evaluate, recommend and implement opportunities for automation.
* Stay up to date with cloud technologies and assess these for applicability to our business.

**Skills and Experience**

**Essential:**

* Experience with implementing and managing cloud environments in large scale enterprises.
* Strong experience with Microsoft Azure and Microsoft 365, including Azure Active Directory, Multifactor Authentication, Intune, Conditional Access and AutoPilot.
* Experience with cloud computing concepts and best practices, and certifications thereof.
* Experience with PowerShell, specifically including interfacing with online Microsoft 365 services.
* Excellent problem-solving and troubleshooting skills.
* Strong communication and documentation skills.

**Desired:**

* ITIL qualifications.
* Strong knowledge of networking (subnets, routing, TCP/IP stack)

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| **Date:** | August 2023 | **Prepared by:** | Nathan Lennox |