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| **Title** | Functional Oracle EBS Manager |
| **Band** | **Individual Contributor – Professional** |
| **Grade** | **P5** |
| Job Family |  Information Technology |
| Reporting To |  Head of IT |
| Location |  Hastings/Wales/Hybrid/Remote  |

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| **Position Objective** |
|  The position of Oracle OCI cloud Functional EBS Manager is a business-critical role, reporting to the Mission Systems UK Head of IT.You will be responsible for the ongoing maintenance, support and development of our Oracle E-Business Suite(EBS) system across General Dynamics UK Ltd, working collaboratively with the business functions such as Finance, HR, Supply Chain, Manufacturing etc and process owners and of course the end users. This is a heavily audited system that has to conform to the Sarbanes-Oxley Act of 2002 (SOX).You will lead a small internal Oracle team while managing and collaborating with two service providers that support and maintain our Oracle cloud implementation and underpin E-Business Suite application support and development. |

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| **Generic Level Description (P5)** |
| General Accountabilities | Advanced specialisation in one or more areas of expertise; applies expertise cross-functionally. |
| Supervision Required or Provided to Others | Acts independently to determine methods and procedures on new or special assignments. May lead a project team with significant impact on company results - focus is on task and resource management - is not responsible for staff management. May be an expert in their field, providing ideas, opinions and advice to others. |
| Complexity | Works on significant and unique issues involving the manipulation of a number of extremely complicated variables within diverse environments characterised by considerable change. Has an impact on the objectives and policies of the overall organisation or a major segment of the organisation. Exercises independent judgment in methods, techniques and evaluation criteria for obtaining results. |
| Knowledge and Technical Expertise | Expert in one or more areas; understands other disciplines and know how they affect own discipline and vice versa. Applies expertise to the most complex problems; coordinates work outside own area of expertise. Uses skills to contribute to development of company objectives and principles and to achieve goals in creative and effective ways. |
| Problem Solving | Anticipates problems, challenges, and proposes innovative solutions and ensures solutions are consistent with organisation objectives. |
| Planning & Organising | Develops longer term plans with effect on own and other areas and influences business strategy; may manage resources to achieve the plan. |
| Project Management Accountabilities | Manages very complex or multiple complex projects, including cross-functional projects. The ability to coach other members on the team is essential. |
| Decision Making and Autonomy | Has decision-making authority and autonomy to deliver on goals of work or project team; influences others cross-functionally to ensure functional goals are met and resolves conflicts in an effective manner. |
| Client/Business Orientation | Assists in the development and implementation of customer service enhancements on cross-functional basis; plays role in resolving issues that require a cross-functional solution; facilitates sharing of best practices on customer service. Focuses on developing long-term partnerships with internal clients. Anticipates internal/external business and legislative issues impacting other areas of the business. May manage costs and profitability across more than one project/work activity. |
| Communication, Negotiation and Influencing | Influences strategic and other issues which affect the business internally and externally, makes presentations at senior management level. |
| Leadership Requirements | Coach other team members on how to enhance communication, problem solving, teamwork and innovation; involves others in problem solving, decision-making and creative thinking. |
| Key Contacts | Builds cross-functional relationships to gain support; maintains positive relationships with key customers, suppliers, etc., who have a significant impact on the success of the organisation; may represent the organisation in public speaking venues and/or community events. |

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| **Discipline Description** |
| Responsibilities Include | * Manage GDUK Oracle team
* Manage and deliver OCI ERP changes and enhancements
* Manage and deliver Oracle application workflow and technical enhancements
* Integrity of Oracle Applications structure
* Interpret and translate business requirements into functional specifications
* Liaise with technical resource to translate functional requirement into a viable solution
* Determine appropriate training requirements for user community and arrange accordingly
* Liaise with internal functional managers and their teams to determine needs and consult in respect of potential solutions.
* Liaise with application support providers and manage service delivery and status meetings.
* Liaise with Oracle UK Account Directorate
* Liaise with Oracle UK Service Management team in respect of Service Request resolution and escalation.
* Liaise with external and internal audit bodies as senior POC for ERP compliance.
* Provide viable ERP compliance solutions to meet internal and external requirements.
* Liaise with internal functions and external providers in respect of patching requirements.
* Manage ERP business issues and BAU requirements and distribute workload within the ERP team.
* Liaise with the ERP application provider to determine roadmap for future use of the application within the organisation.
* Liaise with other application providers to determine roadmap for future use of the application and provide feedback for product enhancement.
* Maintain knowledge of current and future application capabilities
* Maintain ERP specialist knowledge, Key / lead member of project team for future implementations of functionality, Upgrades or customisation
* Manage creation of functional specification documents for configuration of new standard functionality and customisations.
* Manage functional specialists and provide coaching where necessary
* Liaise with other application providers to determine roadmap for future use of the application and provide feedback for product enhancement.
* Maintain knowledge of current and future application capabilities.
* Maintain ERP specialist knowledge
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| **Knowledge, Skills & Abilities** |
| Required Skills & Abilities | Technical and E-Business Suite functional knowledge in **all** of the following areas:* Oracle Databases
* Java plugins
* Supply Chain
* HRMS
* OTL
* Manufacturing
* Finance
* Project
* Working knowledge in internet publishing applications and related mark-up languages (preferably html and VB)
* Working knowledge of help desk operations
* Specialist knowledge of Oracle SQL+ and PLSQL

Work habits:* The ability to critically analyse design options and (working with external and internal stakeholders) lead the decision process
* Strong analytical skills, to analyse business requirements and relate them to appropriate solution components and processes
* Ability to deliver challenging projects on time and to budget
* Good written communication skills
* Good presentation skills
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| **Education & Experience** |
| Required Education & Experience | * A degree in an IT related discipline or related field is preferable or College level education with significant background and experience in Oracle E-Business Suite
* Experience working within Manufacturing, finance, HR and/or Supply Chain applications in a business specialist role.
* Excellent working knowledge of reporting tools(Splash BI, Power BI) and Oracle Applications
* Good knowledge of ERP systems and inter relationships with associated applications and Databases
* Strong knowledge and experience with business Desktop Applications
* Experience working with outsourcing partner within an IT function
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