

# Host – Wētā Workshop Tourism



## Our Purpose

A global arts and entertainment company  
*Making imaginary worlds a reality*

## Our Values

creativity, courage, community, kindness,  
excellence and kotahitanga

## Role Overview

Wētā Workshop has several tour venues and visitor experiences that offer a chance for visitors to glimpse inside Wētā Workshop. These are an opportunity for visitors to gain perspective and information regarding the vast and successful history of Wētā Workshop.

Your role as a Host will be to guide, inform, enthuse and engage with our guests (from all over the world), while also ensuring their safety throughout the site's tour and retail experiences.

## Key Accountabilities and Outcomes

- Delivering a unique guest experience like no other
- Inspire and connect our guests to the creativeness of all that we do
- Hosting events and creative workshops
- Ensure Wētā Workshop's brand is well represented through you and your actions
- Health, safety, and security responsibilities
- Revenue generation through ticket and retail sales
- Champions excellent health, safety and wellbeing practices.

## Experience and Qualifications

- Hosting or guiding experience is preferable
- Retail sales knowledge and sales experience including use of POS
- Guest services experience
- Knowledge and passion for movies, physical effects, graphic novels and popular culture in general would be a plus!
- Bonus points for understanding the processes and manufacturing capabilities across an FX facility. (Although we are very keen to teach you)

## Key Working Relationships

### Internal

- Experience Supervisor(s)
- Attractions Lead
- Assistant Manager - Auckland
- Area Manager
- Other Wētā Workshop Wellington and Auckland Crew members

### External

- Guests
- 3<sup>rd</sup> Party Vendors

