

Accounts Administrator

Reports to: Financial Controller
Location: Miramar, Wellington

Role Purpose

The Finance team partners with the business by providing analysis and insights which inform and enhance future performance. This extends to providing efficient and effective financial services which enable operations, provide assurance of regulatory compliance, and enable the reduction of risk.

The Accounts Administrator role will initially focus on accounts receivable related tasks and is cross trained to provide support to other finance administration roles within the finance team at Wētā Workshop.

With the implementation of Wētā Workshop's new ERP system, it is expected that finance tasks will change significantly due to efficiencies created by the ERP. As a result, the responsibilities for this role may shift, therefore the Accounts Administrator will be required to quickly adjust to new processes and systems, embrace change, and proactively learn new skills.

Key Accountabilities & Outcomes

Initially the role will be focused on the following tasks:

- Processing all domestic and international customer invoices into Sage 300/Odoo, this includes ensuring they are appropriately approved by relevant project managers before being issued to customers.
- Receipting all incoming payments from customers, which includes reconciliation and processing of cash receipts coming through our three payment gateways (Stripe, Paypal and Windcave).
- Preparing weekly debtor listings with commentary to inform the Financial Controller and Chief Financial Officer of the status of outstanding customer balances.
- Communicating effectively with Crew and customers to manage any invoice/payment related queries/issues.
- Processing all customer refunds in Sage 300 and creating payments in ANZ for certain manual refunds that cannot be processed through the payment gateways by the business.
- Reconciling the aged accounts receivable, listing to the general ledger each month and analysing specific customer accounts.
- Management of the physical banking for the Wellington tourism attraction.
- Review of weekly and monthly supplier payments prepared by the Accounts Payable Officer.
- Setting up new and maintaining existing debtor accounts in Sage 300/Odoo.
- Assisting with the setting up of accounts receivable functions and processes, as part of the implementation of the new ERP system.

Provide backup and support for the following tasks which may be added to the role either in addition to, or in place of, the tasks listed above after the implementation of our ERP system (Odoo):

• Collate and communicate fortnightly employee payroll changes to our external payroll service provider, and ensure they are included in the payroll, key liaison between the business and the payroll provider, and high-level review of the completed payroll for consistency.

- Respond to gueries through the Wētā Workshop payroll inbox, and triage where necessary.
- Prepare and process the weekly contractor payments, including maintaining up-to-date contractor information in Wētā Workshop's financial systems.
- Ensure all crew timesheets are entered into the finance system to enable timely payroll processing and reporting.
- Prepare tax returns for RWT, NRWT, FBT, European VAT, and GST on a monthly or quarterly basis.
- Manage the company credit card process, ensuring all data is correctly reconciled and imported into the accounting system each month.
- Prepare monthly balance sheet reconciliations.
- Identify and implement process improvements to increase the efficiency of month-end and other financial workflows.
- Complete quarterly and annual surveys required by Statistics New Zealand.
- Processing domestic and international supplier invoices, this includes ensuring they are appropriately approved and both receipting invoices against purchase orders and manually processing invoices into Odoo.
- Creation of domestic/international one-off payments and periodic payment batches, ensuring these are correctly processed into Odoo.
- Working with the Finance team to ensure payment batches are reviewed and approved prior to payment. Ensuring that payment batches are loaded into the bank for authorization.
- Setting up and maintaining direct debits/recurring payments processed through the bank.
- Reconciling the aged AP listing to the general ledger each month.
- Setting up new and maintaining existing creditor accounts in Odoo.
- Communicating effectively with Crew and external suppliers to manage any invoice/payment related queries as they arise.

Health, Safety, and Well-being

- Follows all health, safety, and well-being rules, procedures, and instructions. Takes reasonable care to look after their own health and safety at work, and the health and safety of others.
- Champions excellent health, safety and wellbeing practices.

Qualifications & Experience

- Minimum 3 years' experience in Accounts Administrator roles
- Tertiary qualification desirable
- Experience in the use of Sage 300 (desired but not essential)

Key Working Relationships

Internal

- All members of Finance team
- Consumer Products and Tourism administration Crew
- Crew Leaders
- Production Crew
- Senior Leadership Team

External

- Payroll technology providers
- Customers
- Vendors

Change to Job Description

Completed on: 10/06/2025 **Review Date:** 10/06/2026

