

Homelift Builder

Job Description



Company: Stannah Homelifts Ltd.
Function: Homelift Operations
Reports to: Homelift Builder Team Leader

Purpose

To be the lead builder for site building works covering pre-build surveys and preparatory building works to support the effective supply and installation of Homelifts.

Key Responsibilities

1. Carry out preparatory building works in line with current building regulations.
2. Carry out pre-build surveys identifying any shortfalls in the scope provided by the sales team.
3. Work closely with the Technical Sales Team to ensure compliance with building control.
4. Provide support to the planning team and assist with queries from the building control inspectors.
5. Attend training courses to maintain knowledge required to support the assistant builder.
6. Training and development of the assistant builder .
7. Work closely with the Builder Team Leader to role out new initiatives and improvements.
8. Carry out joint sales/technical survey visits as and when required.
9. Deliver customer service consistent with our brand values and ethics, to deliver on promises and demonstrate that we care.
10. Support for new starters and those who are progressing within their roles, focusing on best practice, and coaching team members to help encourage strong performance.
11. Fully engage in continuous improvement activities to enhance the efficiency and effectiveness of our operations, instilling a 'right first time' mentality. Develop a strong understanding of our products and processes to identify and develop improved ways of working for the customer, our business and colleagues.

Homelift Building Works

Builder – Job Description

13. Demonstrate a commercial awareness and understanding by considering your actions and the financial impact that they have on the business, so that we achieve our required levels of productivity whilst maintaining promises to customers and protect costs.
14. Consistently demonstrate a performance style which supports our company values.
15. Reflect on your own personal performance to identify any development or training needs. Develop and maintain an appropriate level of technical knowledge and understanding to ensure products being installed comply with relevant standards.
16. Assist the Building Team Leader to achieve KPI's (*Key Point Indicators*).

This list is not exhaustive, and the jobholder will be expected to undertake any duties within their capacity to meet the needs of the business and the Operations function.

Skills and Experience

- Experience carrying out building works in domestic dwellings, ideally in the provision of loft conversions with carpentry/joinery skills.
- Ability to interpret CAD drawings and adhering to a scope of works.
- Good working knowledge of current building regulations and structural calculation requirements.
- Good working knowledge of the building control application process.
- Effective communication skills
- Ideally additional skills in one or more of the following:- plastering, brick laying, electrics, plumbing, carpet fitting.

Personal Attributes and Behaviours

- ✓ Effective communication and listening skills.
- ✓ Methodical problem-solving approach
- ✓ Calm & effective
- ✓ Ability to be positive, empathetic and lead by example.
- ✓ Ability to set the standard, maintaining best working practices and appearance.
- ✓ Conversant with all I.T.(tablet/laptop/phone).

Homelift Building Works

Team Leader – Job Description

Personal Responsibility

- Health, Safety and Environment
- Time management
- Identify potential reductions in expenditure
- Comply in full with all company policies and procedures
- Awareness of GDPR requirements.

Relationships

Internal

The jobholder is expected to maintain close and effective personal working relationships at relevant levels of the organisation. The communication skills required include the ability to communicate technical and sensitive information.

External

External agencies including suppliers, customers and sub-contractors.

Education and Qualifications

- NVQ Level 2 in Carpentry or equivalent.
- Ideally IOSH qualified