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# Job description template

| Company name: Mitie PSCW – Sustainability |  |
|---|--|
| Job Title: Engineer - Water               |  |
| Reporting to: Supervisor (Water)          |  |

# An individual's belief in our values and behaviours is as important as their technical and/or professional know how which is why our Job Descriptions are written with these in mind. Excel at service delivery, we must be the best at everything Challenge We always ask ourselves, why do I do it this way? How can I do this better? What else can I do? Inspire Have fun and be passionate about what you do

# Job objectives and responsibilities

- Working as part of facilities team to provide excellent service to our client.
- Report Contracts Manager ensuring all necessary paperwork is returned in good time.
- Responsible for execution of maintenance tasks in accordance with contract specification.
- To provide efficient service delivery.

### **Main duties**

- Act as a representative of the Mitie Water Team carrying out service work as detailed by your manager.
- Work alongside your team leader, assisting as required.
- Complete reports and paperwork as instructed by your team leader.
- Paying due regard to Health & Safety legislation, specific company requirements approved by the Health & Safety Executive and the latest regulations and codes of good practice.
- Carry out various water and Air hygiene tasks including:
- Air Monitoring for Carbon monoxide and Carbon Dioxide, Humidity and temperature.
- Cold Water Storage Tank Clean and Disinfection.
- Disinfection of domestic water services.
- Closed system analysis on chilled and heating systems.
- Cooling tower knowledge in line with HSG 274 and ACoP L8.
- Cleaning and disinfection of cooling tower knowledge in line with HSG 274 and ACoP L8.
- Basic remedial and pluming works in line with HSG 274 and ACoP L8. Photographic evidence must be taken.
- Carry out allocated service work within agreed time schedules, adhering to the company's health and safety policy and quality policy, and to the relevant industry guidelines and customer specifications.
- Complete reports and paperwork as instructed by your team leader. All paper work must be signed by a member of site staff and returned to the office by Monday of the following week.



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• Be available to carry out necessary works outside normal hours with additional remuneration.

# **Person Specification**

- Sufficient and demonstrable experience working within the water treatment industry.
- Health and safety management.
- Customer care/relationship building skills.
- Able to work as a member of a team.
- Able to work without direct supervision.
- Able to conduct surveys throughout client sites.
- Full driving licence.
- Able to deal directly with customers in a professional manner and represent the company.

| Value   | How we behave  |
|---|--|
| Excel - We work with each other to achieve the best for our clients and our colleagues. We take pride in our roles and are committed to building great relationships with everyone we work with.        | <ul> <li>We treat all colleagues with respect</li> <li>We challenge people when they don't do the right thing</li> <li>We welcome advice from anyone that might improve what we do</li> <li>We are open and honest</li> <li>We think safety and always follow rules for safe working</li> <li>We work with each other to achieve the best for clients and for MITIE</li> <li>We share information to help colleagues succeed</li> <li>We build great relationships</li> <li>Our first response to requests will always be positive</li> <li>We look out for each other, never walking by unsafe actions or situations</li> </ul> |
| Inspire - We support and encourage those around us to succeed at everything they do. We do good things for each other, the environment and the communities in which we work.                            | <ul> <li>We support and encourage each other to develop</li> <li>We lead by example</li> <li>We set clear expectations</li> <li>We listen to and learn from others</li> <li>We learn from mistakes and incidents to prevent recurrence</li> <li>We do good things for each other, the environment and the community</li> <li>We appreciate diversity and encourage it</li> <li>We demonstrate team spirit</li> <li>We are committed to doing things better and setting new standards in all that we do</li> <li>We take pride in what we do and have fun doing it</li> <li>We celebrate success and say thank you</li> </ul>     |
| Challenge - We give it everything we've got and constantly bring new ideas to the table. We embrace new thinking and technologies to help our clients and colleagues change the way they live and work. | <ul> <li>We bring new ideas to the way we do things</li> <li>We are willing to try new things</li> <li>We encourage and support innovation</li> <li>We consider things from other peoples' points of view</li> <li>We embrace new thinking and technologies</li> <li>We build health &amp; safety into everything we do</li> </ul>   |



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# **Health and Safety responsibilities**

- Follow Group and company policies and procedures at all times;
- Report any apparent deficiencies in systems of work or equipment provided that may result in failure of service delivery or risk to health and safety or the environment;
- Use all work equipment and personal PPE properly and in accordance with training received;
- Report any issues or training needs to your Line manager and /or via your divisional incident reporting system;

# Note

This job description is intended to give the post holder an appreciation of the role envisaged for this position and the range of duties undertaken. Specific tasks and objectives will be agreed with the post holder throughout the period of employment. The job description may be varied from time to time by the Company to reflect changes in the post holder's role and/or the needs of the business.

Signature: Kavita Varma

Name: Kavita Varma
Date: 09/05/2016